

AGENCY OVERVIEW

The Maryland Department of Labor connects residents to good jobs, protects workers and consumers, and supports Maryland businesses, fostering economic growth and competitiveness.

The Division of Workforce Development and Adult Learning (DWDAL)

P: 410-767-2173

E: dldwdworkforcedevelopment-labor@maryland.gov

DWDAL coordinates job seeker services and training, business services, adult learning programs, and labor market information. DWDAL's goal is to ensure that businesses have skilled workers and job seekers have access to employment and training resources and services. The programs include:

- Registered and Youth Apprenticeships
- Maryland Workforce Exchange
- American Job Centers
- Veterans Services
- EARN Maryland
- Dislocated Workers
- Labor Market Information
- Adult Education and Literacy Services
- Correctional Education and Re-Entry Services

The Division of Unemployment Insurance (UI)

P: 667-207-6520

E: ui.inquiry@maryland.gov

UI administers the collection of unemployment taxes, the determination of employer rates, and the payment of benefits to eligible individuals. The Division also provides connections and resources to support claimants through benefits and workforce development opportunities for re-employment.

The Division of Occupational and Professional Licensing (O&P)

P: 410-230-6231

E: dlopl-labor@maryland.gov

O&P supports the licensing process for 21 licensing boards and commissions, and four licensing programs. These boards and programs regulate the activities of more than 255,000 individuals and businesses across 25 professions.

O&P oversees licensing systems by qualifying and testing individuals for licensing; issuing and renewing licenses; establishing standards of practice for the occupation or profession, including ethical standards; and enforcing licensees' compliance with practice standards and Maryland law.

The Governor's Workforce Development Board (GWDB)

P: 410-767-2408

E: dlgwd-labor@maryland.gov

GWDB comprises members representing government, private industry, and public sector service providers responsible for developing policies and strategies to form a coordinated workforce system from various education, employment, and training programs.

The Office of Financial Regulation (OFR)

P: 410-230-6100

E: DLFRFinReg-LABOR@maryland.gov

OFR is Maryland's consumer financial protection agency and financial services regulator. OFR licenses, registers, charters, and supervises financial institutions and other businesses that provide financial services to Maryland consumers. OFR investigates complaints from Maryland consumers and enforces Maryland laws and regulations related to financial service activities.

Division of Family and Medical Leave Insurance (FAMLI)

P: 410-767-2408

E: FAMLI.policy@maryland.gov

The Division of Family and Medical Leave Insurance (FAMLI) is a new and growing team within the Maryland Department of Labor. The FAMLI Division was established to administer Maryland's paid family and medical leave insurance system, which will be funded by contributions from employers and workers.

FAMLI will ensure that, starting in 2026, workers in Maryland have access to paid leave when they need to be away from work to care for themselves or a family member.

The Division of Labor and Industry (DLI)

P: 410-767-2992

E: dldlilaborindustry-labor@maryland.gov

DLI protects and promotes the health, safety, and employment rights of Maryland workers through Maryland Occupational Safety and Health (MOSH), Employment Standards, Prevailing Wage and Living Wage, Worker Misclassification, Safety Inspection, and Building Codes. The programs include:

- Building Codes
- Employment Standards and Employment of Minors
- Living Wage
- Maryland Occupational Safety and Health (MOSH)
- Prevailing Wage
- Safety Inspection
- Worker Classification Protection

The Maryland Racing Commission

P: 410-296-9682

E: racing@dllr.state.md.us

The Maryland Racing Commission regulates pari-mutuel betting in Maryland by implementing and enforcing policies to safeguard the participants in racing and the betting public. The Maryland Racing Commission licenses all individuals participating in thoroughbred and standardbred racing.